

Site Reliability Engineering for Large Financial Institution

CHALLENGE

The client needed to establish a monitoring system which would provide relevant data and actionable alerts for a given level of service, as well as developing sound Site Reliability practices. Using Icinga, the Shadow-Soft team was able to provide enterprise scalability using a modern, Open Source platform.

SOLUTION

- Architected and deployed Icinga software, creating and configuring standard and custom plugins
- Used ELK to ingest raw performance data and select log sets from Icinga for the creation of Kibana dashboard reports on performance attributes
- Knowledge transfer and enablement on Icinga console, Icinga web2 components, reporting, and administration
- Integrated Icinga with ServiceNow and client's proprietary performance management tool

ABOUT SHADOW-SOFT

Our consultants and engineers help organizations take the complexity and risk out of emerging technology. Customers partner with us when they want to evaluate, adopt, and integrate emerging technologies.

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